

Resources for Families in Reedsport and Douglas County

Family Resource Center

The Family Resource Center is a combined effort of *Lower Umpqua Hospital and the Reedsport School District.*

The Family Resource Center strives to connect people in coastal Douglas County to the information, resources and Services that they may need. It also provides agencies and organizations the opportunity to better reach and more efficiently serve this community. At the Family Resource Center you can:

- Find out about applying for food stamps and Oregon Health Plan
- Get information about subsidized housing
- Pick up DMV manuals and forms
- Talk to a SHIBA volunteer about Medicare
- Pick up dental and vision applications for those with limited income
- Sign up on the wait list for furniture and appliances
- Find information about counseling and support groups
- Get answers to most questions about local services & programs \

Location

Family Resource Center is located at 5 Saint John's Way, Reedsport, OR 97467 Telephone (541) 271-9700 Fax (541) 271-9502 Email: **frc@luhonline.com** Hours of Operation - Mon - Fri 9am - 5 pm, closed for lunch

Community Needs Survey

As a Critical Access Hospital, Lower Umpqua Hospital surveys the residents of the community served by LUHD to find out what you like about our services and what you'd like to see changed or added. To be part of the 2017 Community Needs Survey, please take the survey **here**. If you provide your name and phone number, you will be entered into a drawing for one of four \$50 gift cards to Safeway, McKays, or Riverbanks Speedy Mart. Entries must be received by July 31, 2017.

Employment

Express Employment Professionals General Employment Placement 3019 NW Stewart Pkwy, Roseburg, OR 97471 Cross Streets: Between NW Mercy Drive and NW Edenbower Blvd expresspros.com (541) 673-3332

Oregon Unemployment Offices

To apply for unemployment in Oregon you will need to call to set up a new unemployment claim. If you've already got an existing unemployment claim in Oregon, you may also use the following information for inquiries regarding your claim To Apply Online: http://www.oregon.gov/EMPLOY/UI/claim_filing_info.shtml

Regional Vocational Rehabilitation Center Coos, Curry, and Douglas counties 2020 NW Newcastle St Roseburg OR 97471 Amy Kincaid, Branch Manager amykincaid@state.or.us (541) 440-3371

Food Stamps, Cash Assistance (TANF) and OHP (Oregon Health Plan)

Applications for food stamps and OHP are available at the Family Resource Center. Please be sure your application is completed and all requested documents are in order before your intake appointment with a DHS case worker.

59 years or younger: 3180 Hwy 101 Florence

Call 541-271-4667 for an intake appointment at the Family Resource Center or you may go to the Florence DHS office (an appointment is necessary).

Reedsport Food Box and Meal Sites "Project Blessing" (food box) United Presbyterian Church 2360 Longwood Drive Wednesdays, 1-2pm

"Food Pantry" (food box) - AARP Painted building at Henderson Park (Railroad & Greenwood) Thursday's 11am-2pm; must have proof of income. Eligibility is based on monthly household income and number in household.

"Soups On & More" (meal site and home delivery) Covenant United Methodist Church 3520 Frontage Rd. 541-271-3838 "Soups On" meal served Wed's Noon to 1pm. In home meal delivery offered to shut-in's and handicapped 60 years and younger. Deliveries are scheduled for Tue, Thur, and Fri's. All meals are free, however donations are gladly accepted.

Living Assistance for the Disabled

Community Living Case Management Developmental Disabilities Services 2550 NW Edenbower Blvd, Roseburg, OR 97471 Phone: 541-315-4300

Low-Income, Affordable Housing

Housing Authority of Douglas County (HUD) 902 W Stanton Roseburg, OR 97470 1-541-673-6548 or 1-800-398-0312 Applications are available at the Family Resource Center (Landlords who handle rental assistance programs directly with HUD use their own application forms)

Forest Hills Apartments (1, 2 & 3 bedroom family units) 2655 Frontage Road, Reedsport 541-271-4441

Woodland Apartments (1 & 2 bedroom) 2401 Longwood, Reedsport 541-271-2361

Rental Assistance

United Community Action Network (UCAN) 1-541-492-3926 Must be income qualified Must not be receiving subsidized housing Must not be in transitional housing Calls will be received on the first Monday of every month, 9-10am, ONLY. The first 10 callers will receive a return call within 72 hours.

Energy Assistance (LIEAP) of Douglas County

United Community Action Network (UCAN) 1-800-301-8226 or 1-541-672-5755 NOTE: Funds are not always available for regular or emergency assistance. Contact either UCAN or the Family Resource Center at 541-271-9700.

Legal Resources

Legal Aid Services of Douglas County 700 SE Kane St., Roseburg 1-541-673-1181

The Don Mills Family Law Resource Center 1036 SE Douglas St., Roseburg 1-541-957-2403 or 1-541-957-2405 The Center helps you find a lawyer, file divorce and custody papers, develop a parenting plan, resolve disputes, access child support services and enroll in court required parent education classes. Low cost.

Paralegal Services Maureen Martin (Coos Bay) 1-541-269-7129 A non-lawyer self-help service for legal procedures you can handle yourself with the proper legal forms for divorce, wills, trusts, step-parent adoptions, bankruptcies, contracts and deeds. Not a free service.

Health Resources

Dunes Family Health Care (Board certified physicians are on staff) 620 Ranch Rd. 541-271-2163

Reedsport Medical Clinic (Board certified physicians are on staff) 385 Ranch Rd. 541-271-2119

Waterfall Clinic 1890 Waite, Suite 3, North Bend Sliding scale on medical issues for men, women and children who have no medical insurance. 541-751-7842

Douglas County Health Dept. Annex (Reedsport) 680 Fir Ave. Immunizations, family planning, HIV prevention and testing, contraception management and contraceptive supplies, mental health. Call for hours and times of operation. 541-271-4835

Lower Umpqua Hospital 600 Ranch Rd. Surgery, radiology, diagnostic lab, ambulance and emergency room services. Appointments are available with specialists. 541-271-2171 Lions of Oregon

Eye Exam, Eyeglass, and Hearing Program

Offering free hearing and eye services for people of low-income. Programs are offered when funding is available. Applications are available at FRC.

Medical Teams International Dental Van

Basic dental procedures provided (extractions & fillings). Van schedule varies; call the Family Resource Center for future dates. Applications are available at FRC.

Free Blood Pressure Clinic Sponsored by: Lower Umpqua Hospital

Counseling / Mental Health Therapy

Douglas County Health Department (Reedsport) 680 Fir (Court House Annex) Provides mental health counseling to qualified OHP recipients. Open Monday-Tuesday 8am - 5pm 541-271-4835

Jennifer Rossi, PhD.

Counseling available for adolescents, adults, individuals and couples. Clients can be seen Fridays at the Family Resource Center by appointment. Insurance accepted (no OHP). 1-541-662-0527

NAMI (National Alliance on Mental Illness) 1-800-343-6264

Waterfall Clinic 1890 Waite, Suite 3, North Bend 1-541-751-7842 Counseling provided on a sliding scale fee for individuals who have no insurance.

Resources for Women and Children

Women's Safety & Resource Center 1681 Newmark Ave., Coos Bay 24 hour crisis line: 1-541-756-7000 or 1-541-997-3687 Provides safety, shelter, education, and empowerment for abused women and children. No charge.

Siuslaw Area Women's Center Outreach Services 1576 W 12th St., Florence 24 hour crisis line: 1-541-997-2816 or 1-541-997-3687 Crisis, resource and referral help line available toll free from 541 area codes. No charge. WIC (Women, Infants & Children)

680 Fir (Court House Annex)

A special supplemental nutrition program that covers nutrition education that helps families identify healthy food choices that work for them. Includes vouchers to buy foods that help keep the mother and child healthy and strong. 541-271-4835

Women's Meeting Reedsport Presbyterian Church 2360 Longwood Dr. Tuesday: 5:45-6:45pm / Friday: 10am Third Thursday: 10am - Noon at Reedsport Senior Center, 460 Winchester Ave. Second Wednesday: 11am - Noon at Winchester Bay Community Center, on Broadway next to the Fire Hall. Third Wednesday: 10 - 11am at Gardiner Fire Hall, 208 Marsh Street, Gardiner.

CASA of Douglas County | 545 W Umpqua St., Ste. #2 | Roseburg, Oregon 97471 Phone: 541-672-7001 | Fax: 541-440-3880

"Our mission is to provide children who have been abused or neglected and are now in foster care, with qualified, compassionate advocates who will fight for and protect children's fundamental right to be safe, to be treated with dignity and respect, and to learn and grow in the safe embrace of a loving family".

Transportation Assistance

Dial-A-Ride (City of Reedsport) 1-888-232-2121 Hours: 9am to 4:30pm

Serving a five mile radius from Reedsport, Monday through Friday. Preference is given to seniors and people with disabilities (van is equipped to transfer wheelchair patrons), but the general public can also schedule rides. Schedule rides as early as possible to ensure getting the pick up and drop off times you need. Fare is \$1 per ride; per person (return trip and caregivers are free).

Porter Stage Lines 275 N Broadway, Coos Bay 1-541-269-7183 Stops in Reedsport on its route to Eugene. Call for fare and schedules.

Coos County Area Transit (CCAT) 1-541-267-7111

CCAT offers bus service between Coos Bay and Reedsport every Wednesday. The service schedule will provide two roundtrips between Coos Bay and Reedsport. Roundtrip fare is \$8. Call for pick up locations and times.

C.B. Taxi Service

541-271-2244 or 541-707-4464

C.B. Cab charges each way for trips in Reedsport, Winchester Bay or Gardiner. Special rates for Seniors and People with Disabilities may apply.

TransLink

Transportation is available for OHP Plus and Title 19 (Medicaid) recipients who need a ride for medical reasons. Call to schedule a ride and to verify eligibility. Rides should be scheduled at least 2 business days in advance. 1-888-518-8160 or 1-541-842-2060

Disabled American Veterans (DAV) Transportation 1-800-549-8387 Ext: 44358 or 41293 The van comes from Florence and will only stop in Gardiner, Reedsport and Winchester Bay if someone calls to schedule a pick up.

Clothing Assistance

Ranch Road Church of Christ 3645 Frontage Rd., Reedsport 541-271-3838 Free clothing available for men, women, and children every 2nd & 4th Wednesday of every month, 2 to 5pm.

Coos Bay Seventh Day Adventist Church 2175 Newmark, Coos Bay (Near WalMart) Clothing is given away on the west side of the church every Tuesday 11:30am to 12:15pm. 541-756-7413

<u>Shelters</u>

Salvation Army 1155 Flanagan Ave., Coos Bay (Empire Area) 541-888-5202 Clothing is available to low income applicants Mon-Fri, 9:30am to Noon, w/ a clothing voucher, ask to speak to the caseworker.

Saint Vincent de Paul 2315 Hwy 101, Florence 1-541-997-8460 Clothing and household items may be available by application for a voucher. Applications available at the Florence Store.

T.H.E. House 745 Koos Bay Blvd., Coos Bay 541-267-5331 Temporary shelter provides services to homeless men and women. South Coast Gospel Mission 1997 7th St., Coos Bay 541-267-5017 Shelter for homeless men, women and children.

The Warming Center Covenant United Methodist Church 3520 Frontage Rd., Reedsport 541-271-3771 pastorjim@pcinw.com Overnight shelter, dinner & breakfast provided when outside temperature is 32 degrees and under.

Support Groups

AA Meetings Episcopal Church (red door) - Gardiner Monday: 7-8pm, Wednesday: Noon-1 pm

Coos Bay Recovery Support Group Free program for adults living with mental illness. For more information call Brenda Sullivan at 1-541-888-3202